

# EOP SERVICES

## ACADEMIC GUIDANCE

EOP helps first-generation, low-income students strengthen their academic skills to meet the demands of a research university.

- 1) Advising** - A team of highly trained peer advisors and EOP staff provide study skill advising and general academic advising. This includes assistance with course selection, university and college requirements, minimum progress, policy clarification and advising referrals. Advising is offered at the EOP cottage and select outreach locations.
- 2) Classes, seminars, and tutoring** - EOP offers transitional seminars, and pre- and co-workload classes and tutoring in math and writing are available to reinforce classroom instructors. Additionally, EOP works in partnership with the undergraduate colleges to recruit first-generation students to participate in academic-themed cohort programs.
- 3) New student orientation** - EOP introduces the students to the expectations of a research university and empowers students to take ownership of their education by outreaching to new students, providing a residential summer bridge component (The Special Transitional Enrichment Program - STEP), and hosting fall welcome activities.
- 4) Workshops** - Throughout the quarter, EOP offers programming aimed at helping EOP students thrive academically. Programs focus on improving study skills, meeting with college advisors and demystifying academic processes and procedures.

## FINANCIAL ASSISTANCE

EOP supports the persistence of low-income students by offering financial assistance to offset the cost and stressors associated with financial hardships.

- 1) Fee deferral** - EOP defers the Student Intent to Register (SIR) and housing deposit fees for incoming first-year students who qualify.
- 2) Fee waivers** - EOP offers fee waivers for the Planned Educational Leave Program (PELP) and to students submitting readmission applications.
- 3) Financial education** - EOP students can elect to take a 2-unit financial readiness course and/or attend one of the multiple workshops offered throughout the academic year.
- 4) Monetary assistance** - EOP offers support to students experiencing financial hardship.
  - a. Cognitive Testing Fund
  - b. Emergency fund
  - c. Lending library
  - d. Student engagement grant
- 5) Reduced fees** - EOP students pay a reduced fee for new student orientation.

## PERSONAL SOCIAL SUPPORT

EOP offers holistic guidance and a caring environment for students to seek advice, build meaningful relationships and develop interpersonal skills.

- 1) Community building** - The EOP Peer Advising Counselors (PAC) host social activities, topical discussions and wellness workshops specific to the needs of EOP students because personal issues and feelings of isolation can negatively impact classroom performance.
- 2) Counseling** - Students have the option of receiving peer-to-peer advice or meeting with a mental health professional partnered with the EOP office. Group and individual counseling is available.
- 3) Leadership opportunities** - Students can earn transcript notation, gain hands-on job experience and meet lifelong friends while interning or working with EOP.

## STUDENT ADVOCACY

EOP provides intervention in a way that personalizes the university experience for students while connecting them with resources, services and people that are pivotal to their success.

- 1) Community circles** - A dedicated space to discuss topics relevant to their lives of EOP students.
- 3) First generation identity awareness** - EOP offers services and workshops aimed at educating the campus around the rich diversity and the forms of cultural wealth our low-income, first generation students bring to UC Davis.
- 2) Guided referrals** - EOP serves as a central point of contact for departments seeking to consult on services for low-income, first generation EOP students. EOP provides intervention on behalf of students by taking a personal approach to explaining policy and connecting students with other university personnel.
- 4) Transitional Services** - EOP supports students as they transition into and out of the university by providing empowerment opportunities such as the EOP cohort program, annual conferences and the First to Graduate workshop series.